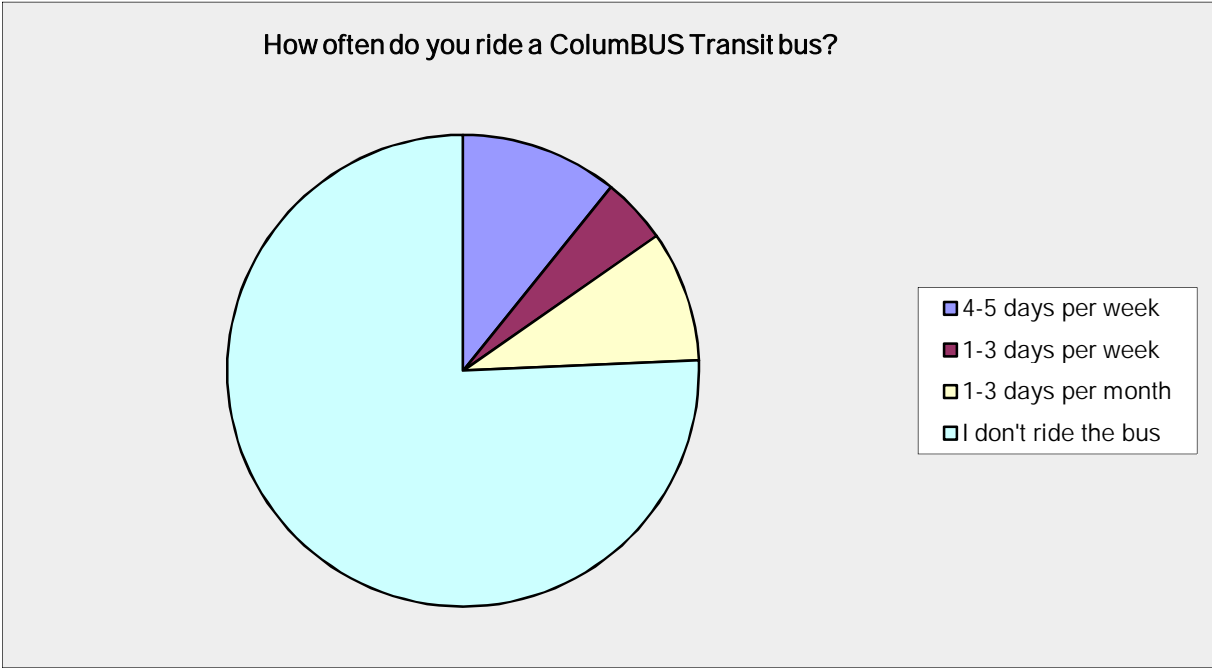


ColumBUS Transit System Survey

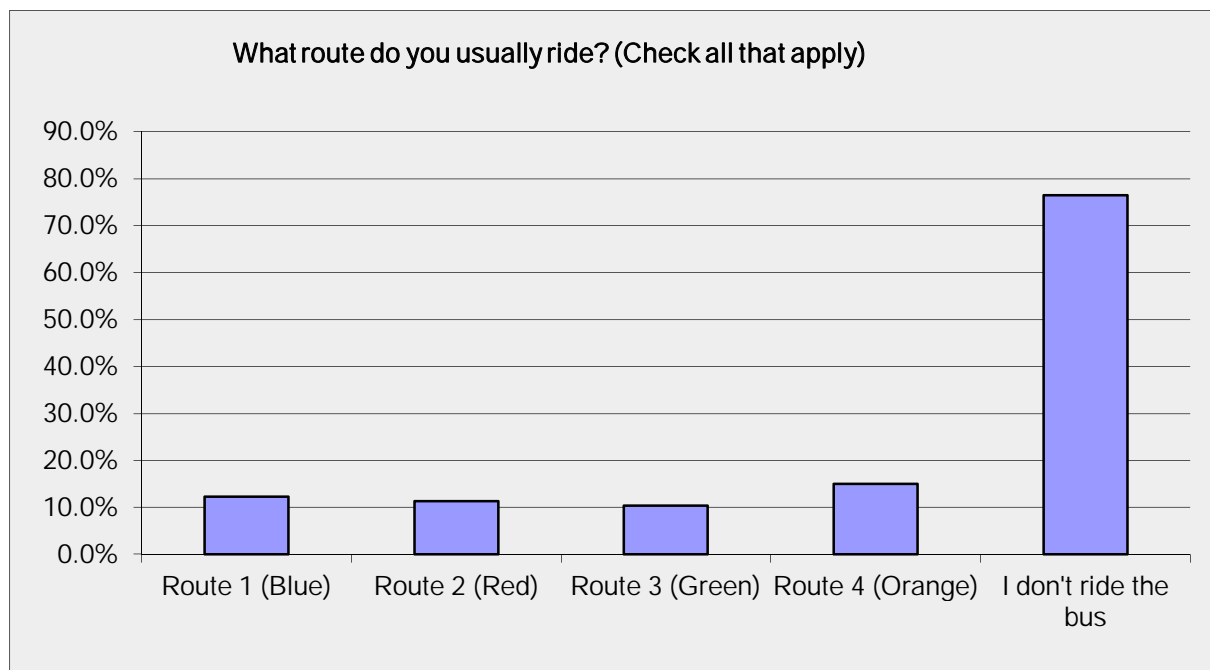
How often do you ride a ColumBUS Transit bus?		
Answer Options	Response Percent	Response Count
4-5 days per week	10.8%	12
1-3 days per week	4.5%	5
1-3 days per month	9.0%	10
I don't ride the bus	75.7%	84
answered question		111
skipped question		0



ColumBUS Transit System Survey

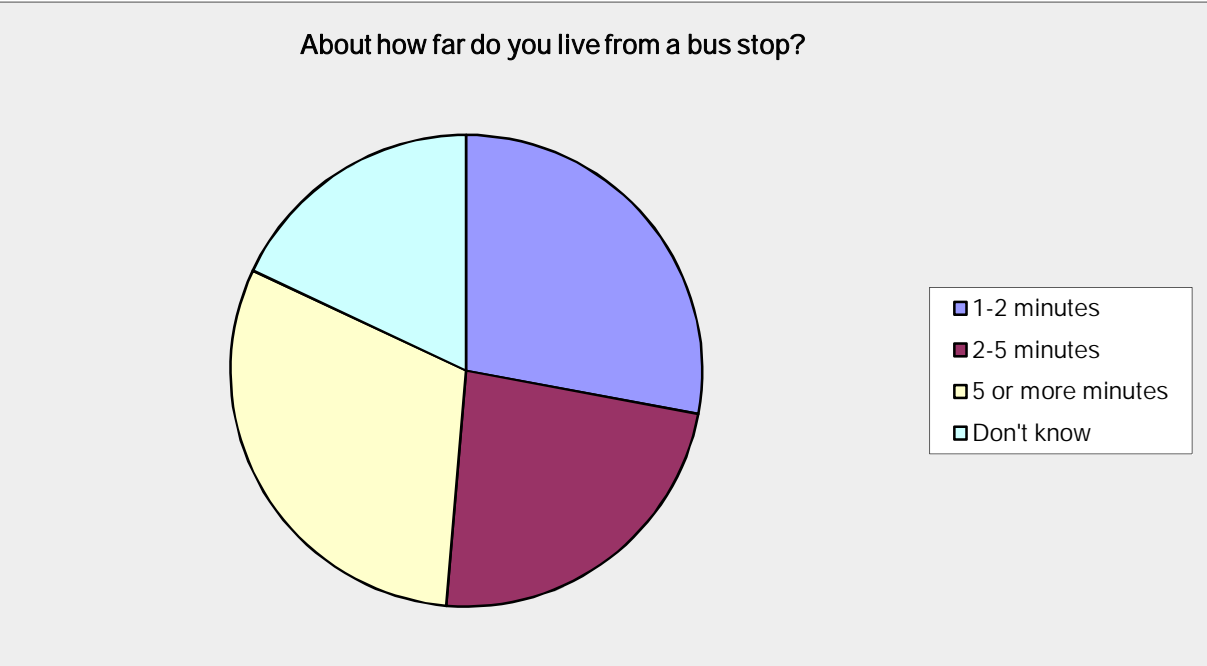
What route do you usually ride? (Check all that apply)

Answer Options	Response Percent	Response Count
Route 1 (Blue)	12.3%	13
Route 2 (Red)	11.3%	12
Route 3 (Green)	10.4%	11
Route 4 (Orange)	15.1%	16
I don't ride the bus	76.4%	81
<i>answered question</i>		106
<i>skipped question</i>		5



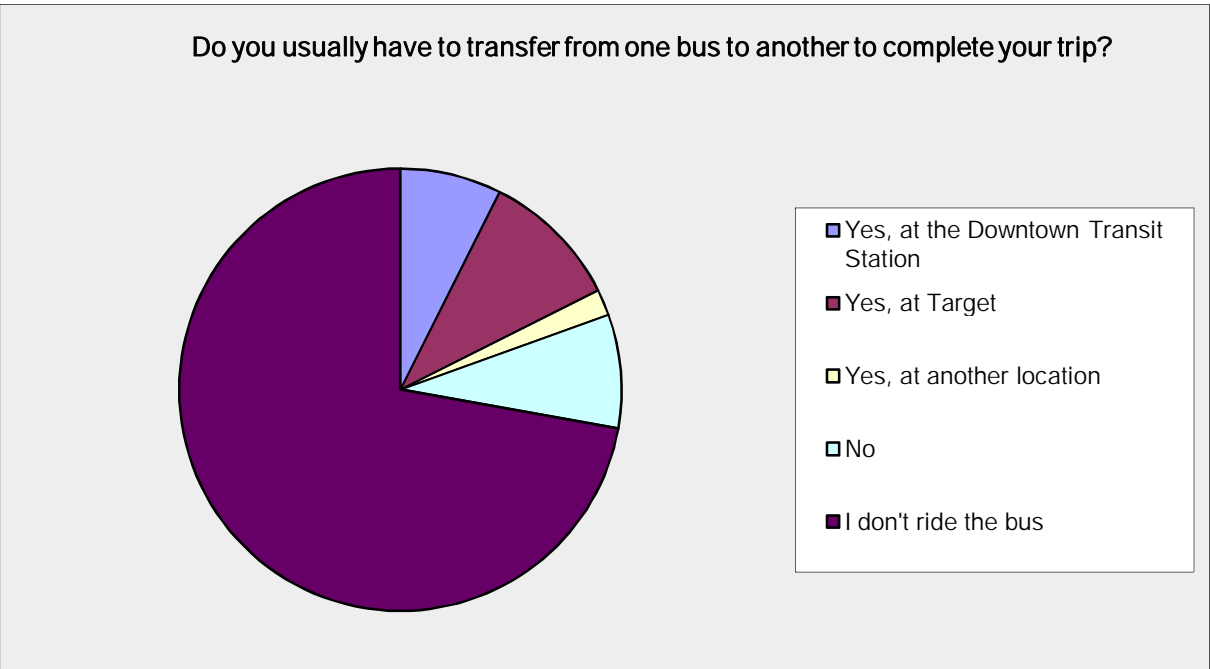
ColumBUS Transit System Survey

About how far do you live from a bus stop?		
Answer Options	Response Percent	Response Count
1-2 minutes	27.9%	31
2-5 minutes	23.4%	26
5 or more minutes	30.6%	34
Don't know	18.0%	20
answered question		111
skipped question		0



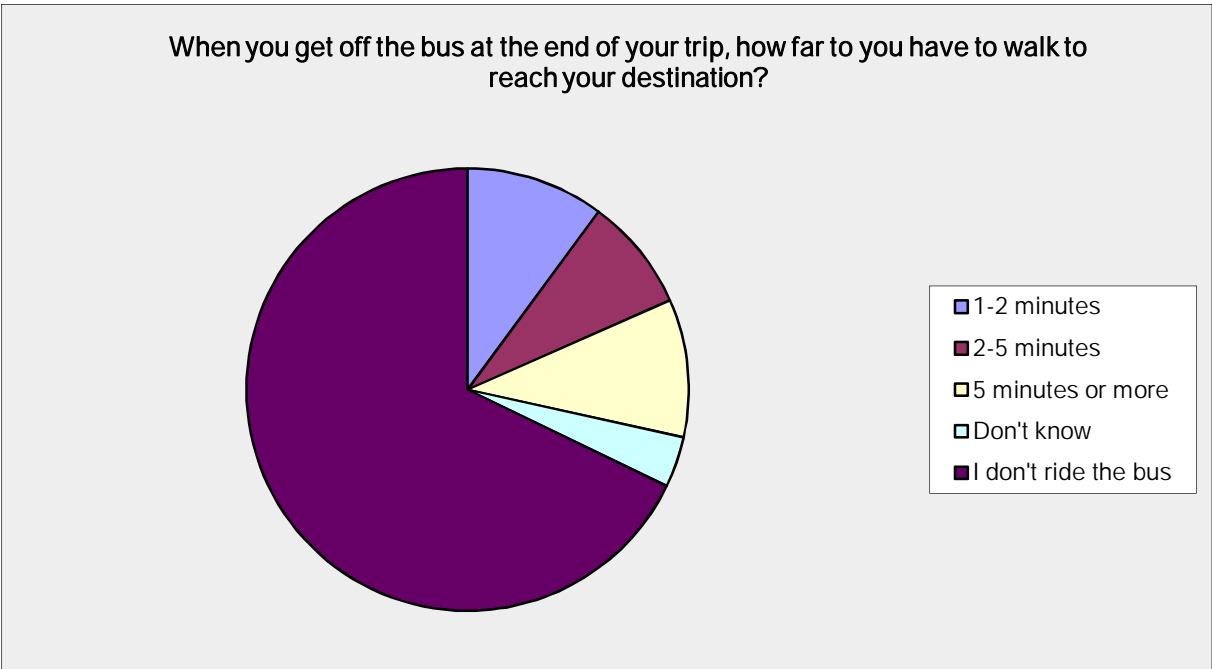
ColumBUS Transit System Survey

Do you usually have to transfer from one bus to another to complete your trip?		
Answer Options	Response Percent	Response Count
Yes, at the Downtown Transit Station	7.4%	8
Yes, at Target	10.2%	11
Yes, at another location	1.9%	2
No	8.3%	9
I don't ride the bus	72.2%	78
<i>answered question</i>		108
<i>skipped question</i>		3



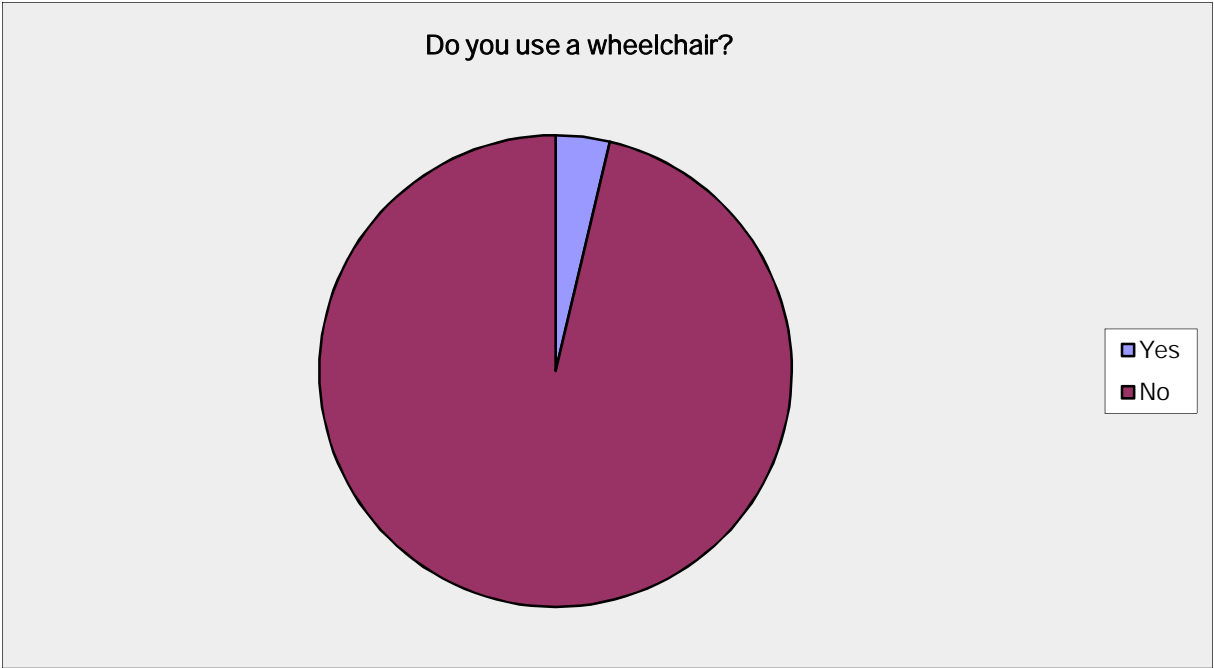
ColumBUS Transit System Survey

When you get off the bus at the end of your trip, how far to you have to walk to reach your destination?		
Answer Options	Response Percent	Response Count
1-2 minutes	10.1%	11
2-5 minutes	8.3%	9
5 minutes or more	10.1%	11
Don't know	3.7%	4
I don't ride the bus	67.9%	74
answered question		109
skipped question		2



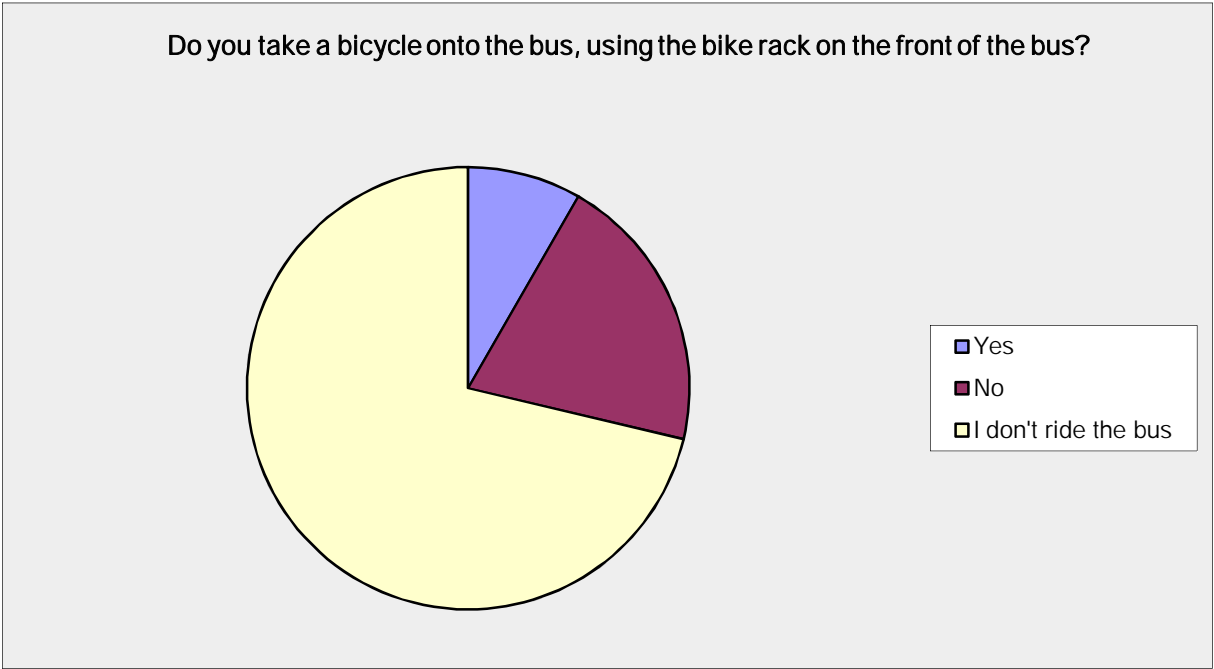
ColumBUS Transit System Survey

Do you use a wheelchair?		
Answer Options	Response Percent	Response Count
Yes	3.7%	4
No	96.3%	105
answered question		109
skipped question		2



ColumBUS Transit System Survey

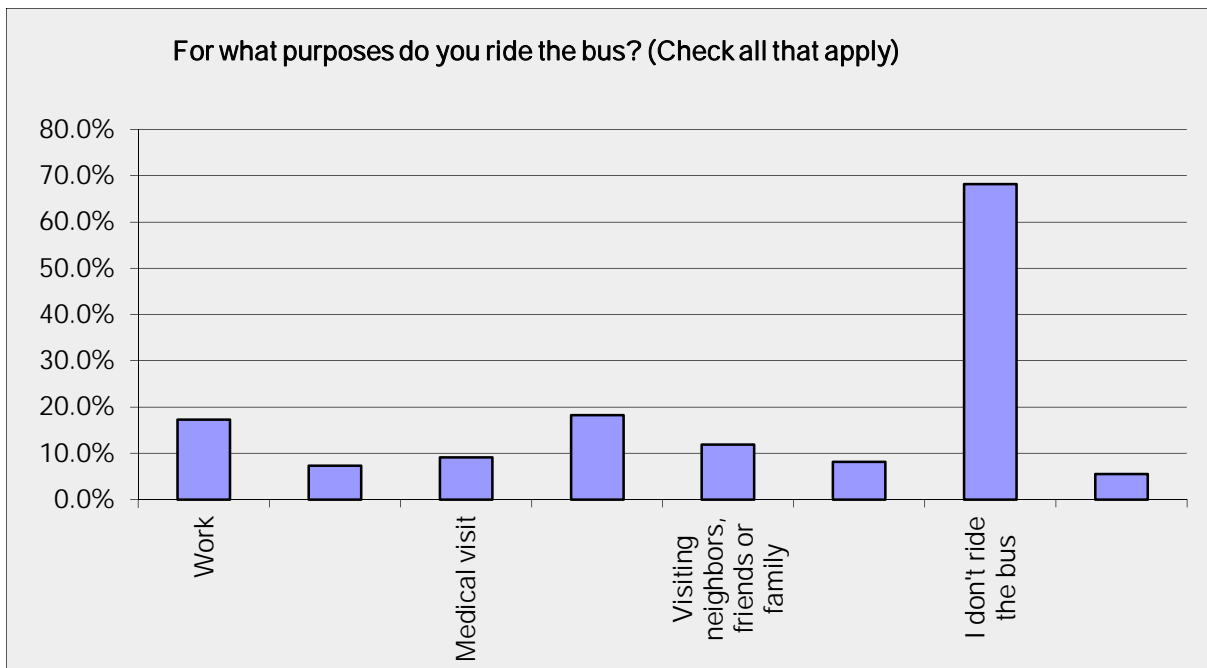
Do you take a bicycle onto the bus, using the bike rack on the front of the bus?		
Answer Options	Response Percent	Response Count
Yes	8.3%	9
No	20.4%	22
I don't ride the bus	71.3%	77
answered question		108
skipped question		3



ColumBUS Transit System Survey

For what purposes do you ride the bus? (Check all that apply)

Answer Options	Response Percent	Response Count
Work	17.3%	19
School	7.3%	8
Medical visit	9.1%	10
Regular errands or shopping	18.2%	20
Visiting neighbors, friends or family	11.8%	13
Parks	8.2%	9
I don't ride the bus	68.2%	75
Other (please specify)	5.5%	6
<i>answered question</i>		110
<i>skipped question</i>		1

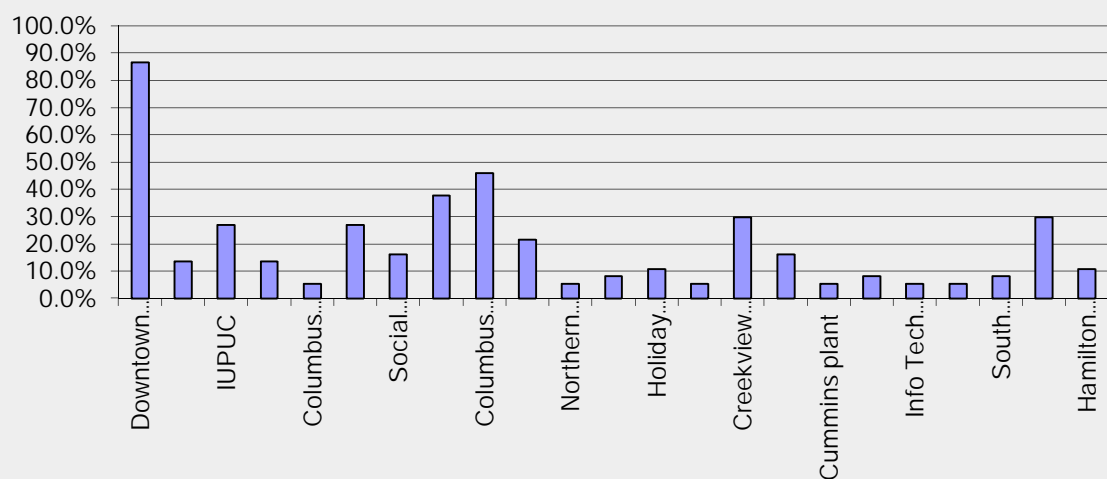


ColumBUS Transit System Survey

Do you ever take the bus to any of these locations? (Check all that apply)

Answer Options	Response Percent	Response Count
Downtown Columbus	86.5%	32
Ivy Tech	13.5%	5
IUPUC	27.0%	10
Columbus East High School	13.5%	5
Columbus North High School	5.4%	2
Columbus Regional Hospital	27.0%	10
Social Security office	16.2%	6
Fair Oaks Mall	37.8%	14
Columbus Center shopping center (Target)	45.9%	17
Colver Center shopping center (Marsh)	21.6%	8
Northern Village shopping center	5.4%	2
Brentwood shopping center	8.1%	3
Holiday Village shopping center	10.8%	4
Pic Way Plaza shopping center	5.4%	2
Creekview shopping center (Walmart & Kohls)	29.7%	11
Cummins headquarters offices	16.2%	6
Cummins plant	5.4%	2
Airport Industrial Park	8.1%	3
Info Tech Industrial Park	5.4%	2
Bartholomew Industrial Park	5.4%	2
South Mapleton Industrial Park	8.1%	3
Donner Center and Park	29.7%	11
Hamilton Center Arena	10.8%	4
answered question		37
skipped question		74

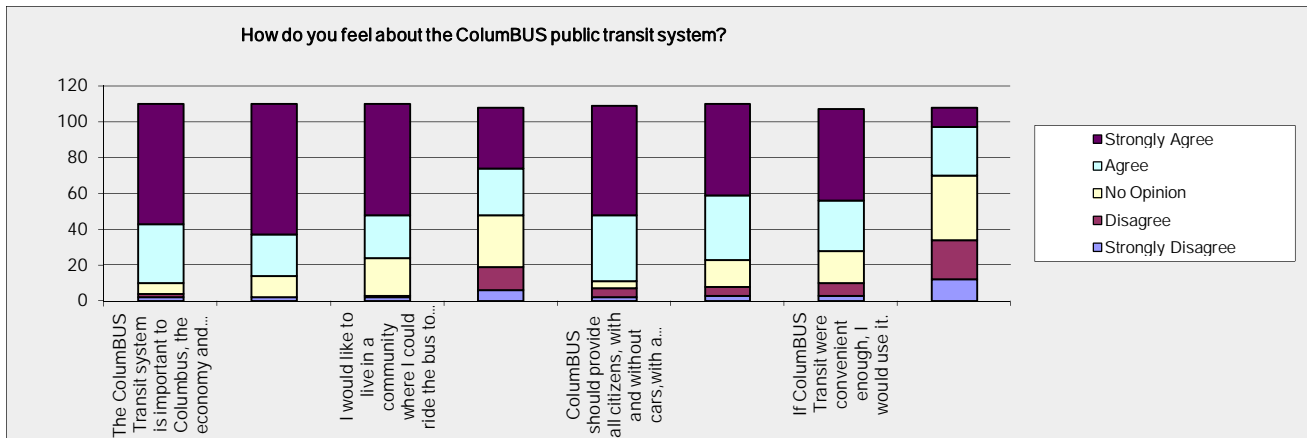
Do you ever take the bus to any of these locations? (Check all that apply)



ColumBUS Transit System Survey

How do you feel about the ColumBUS public transit system?

Answer Options	Strongly Agree	Agree	No Opinion	Disagree	Strongly Disagree	Response Count
The ColumBUS Transit system is important to Columbus, I would like to see ColumBUS as a more prominent part of	67	33	6	2	2	110
I would like to live in a community where I could ride the	73	23	12	0	2	110
Driving is more stressful than riding the bus.	62	24	21	1	2	110
ColumBUS should provide all citizens, with and without	34	26	29	13	6	108
ColumBUS fares should be as low as possible to provide	61	37	4	5	2	109
If ColumBUS Transit were convenient enough, I would use	51	36	15	5	3	110
Overall, ColumBUS Transit is doing an effective job	51	28	18	7	3	107
	11	27	36	22	12	108
<i>answered question</i>						110
<i>skipped question</i>						1

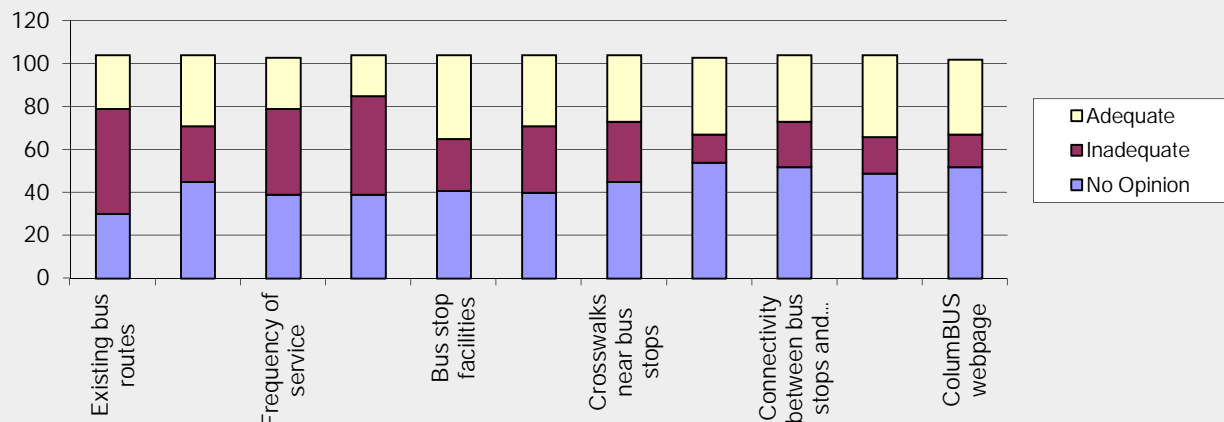


ColumBUS Transit System Survey

How would you rate the following about riding the bus in Columbus?

Answer Options	Adequate	Inadequate	No Opinion	Response Count
Existing bus routes	25	49	30	104
System efficiency	33	26	45	104
Frequency of service	24	40	39	103
Hours of service	19	46	39	104
Bus stop facilities	39	24	41	104
Bus stop locations	33	31	40	104
Crosswalks near bus stops	31	28	45	104
Ramps and accessibility	36	13	54	103
Connectivity between bus stops and sidewalks, trails,	31	21	52	104
ColumBUS route map	38	17	49	104
ColumBUS webpage	35	15	52	102
<i>answered question</i>				104
<i>skipped question</i>				7

How would you rate the following about riding the bus in Columbus?

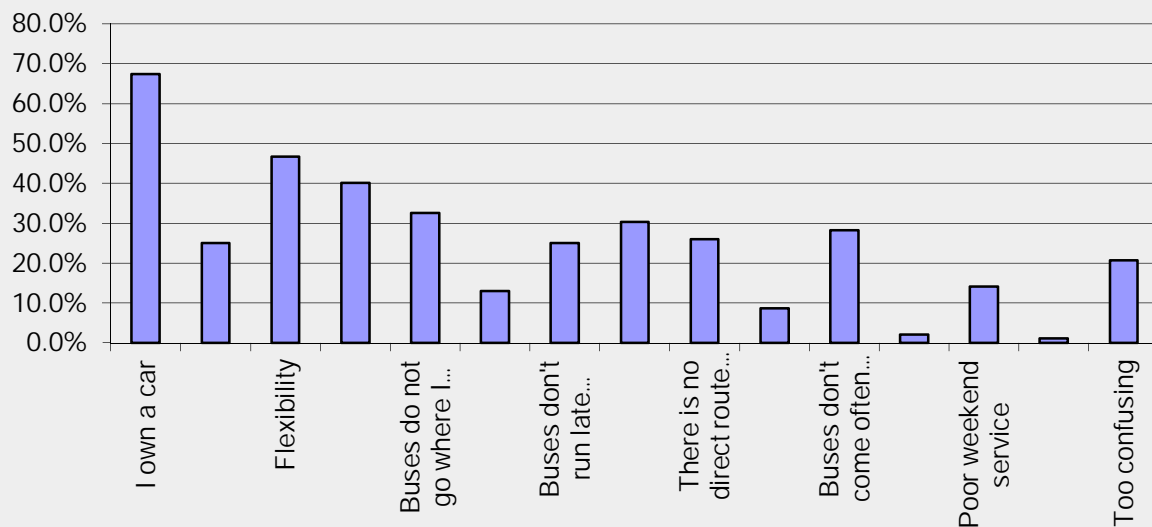


ColumBUS Transit System Survey

If you don't ride the bus, what are the reasons? (Check all that apply)

Answer Options	Response Percent	Response Count
I own a car	67.4%	62
I need a car for work	25.0%	23
Flexibility	46.7%	43
The bus stop is too far from where I live	40.2%	37
Buses do not go where I want to go	32.6%	30
Buses don't start early enough	13.0%	12
Buses don't run late enough	25.0%	23
The bus takes too long	30.4%	28
There is no direct route to where I need to go	26.1%	24
Transferring is difficult	8.7%	8
Buses don't come often enough	28.3%	26
Buses are not reliable	2.2%	2
Poor weekend service	14.1%	13
Safety concerns at the bus stop or on the bus	1.1%	1
Too confusing	20.7%	19
Other (Please specify)		21
answered question		92
skipped question		19

If you don't ride the bus, what are the reasons? (Check all that apply)

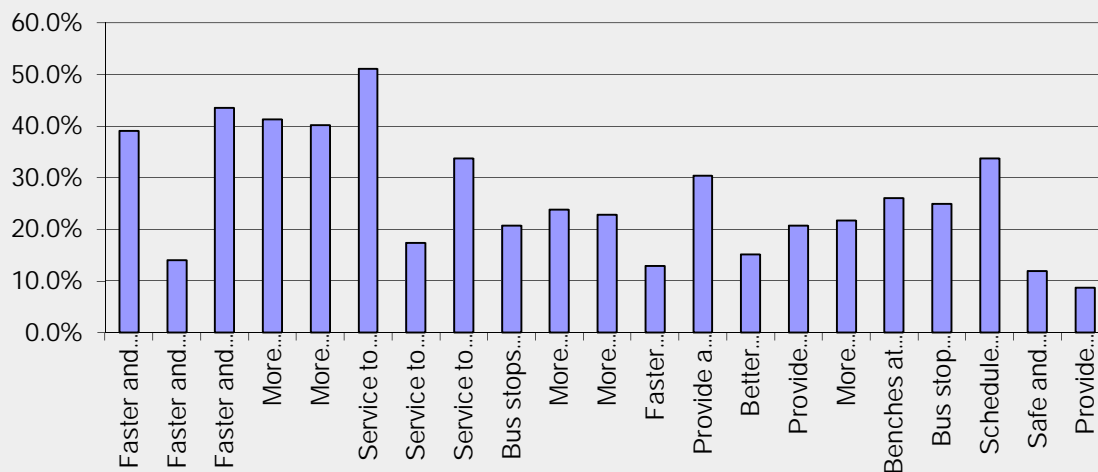


ColumBUS Transit System Survey

What types of improvements to ColumBUS Transit would you like to see? (Please select 3)

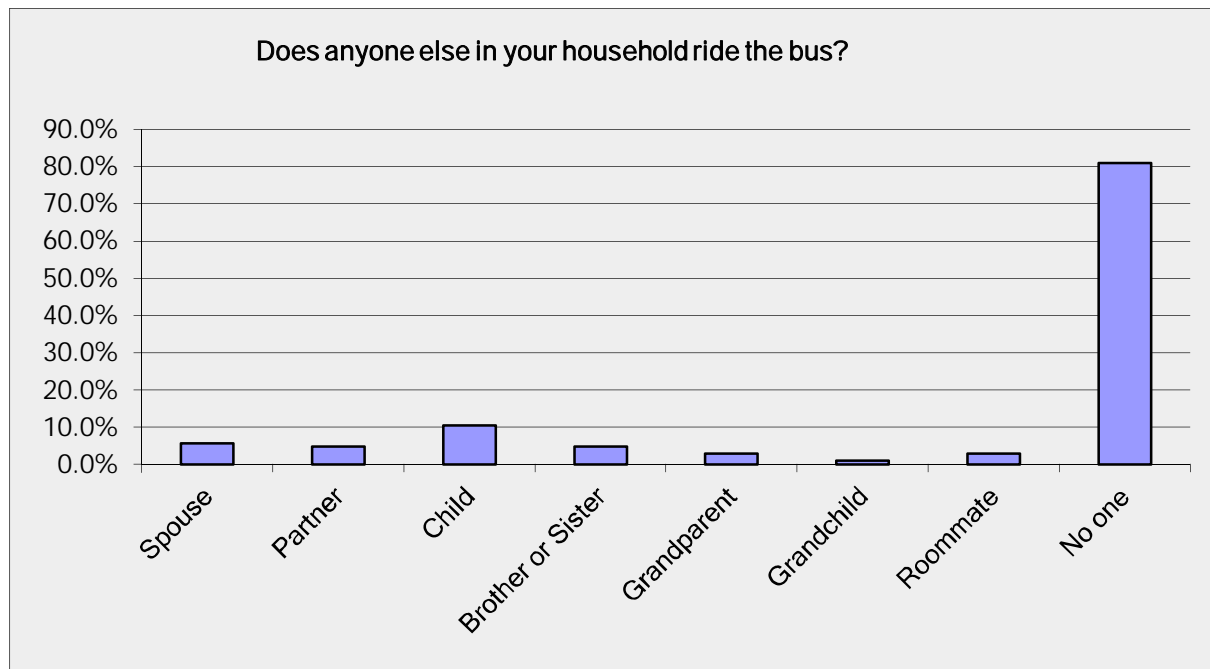
Answer Options	Response Percent	Response Count
Faster and more direct service to downtown	39.1%	36
Faster and more direct service to IUPUC or Ivy Tech	14.1%	13
Faster and more direct service everywhere	43.5%	40
More service earlier in the day or later in the evening	41.3%	38
More service on weekends	40.2%	37
Service to Westside locations (such as Tipton Lakes,	51.1%	47
Service to Indianapolis Road (industrial and residential	17.4%	16
Service to Edinburgh (outlet mall area, residential areas)	33.7%	31
Bus stops closer to home or where you need to go	20.7%	19
More frequent service during morning and afternoon-	23.9%	22
More frequent service all periods of the day	22.8%	21
Faster service with fewer stops along the way	13.0%	12
Provide a downtown shuttle or trolley bus service	30.4%	28
Better pedestrian and bike access to bus stops	15.2%	14
Provide more park & ride locations	20.7%	19
More shelters at bus stops	21.7%	20
Benches at bus stops	26.1%	24
Bus stop signs at bus stops	25.0%	23
Schedule information at bus stops	33.7%	31
Safe and secure buses and bus stops	12.0%	11
Provide more bike racks on buses and bus lockers at	8.7%	8
Other (please specify)		25
answered question		92
skipped question		19

What types of improvements to ColumBUS Transit would you like to see?
(Please select 3)



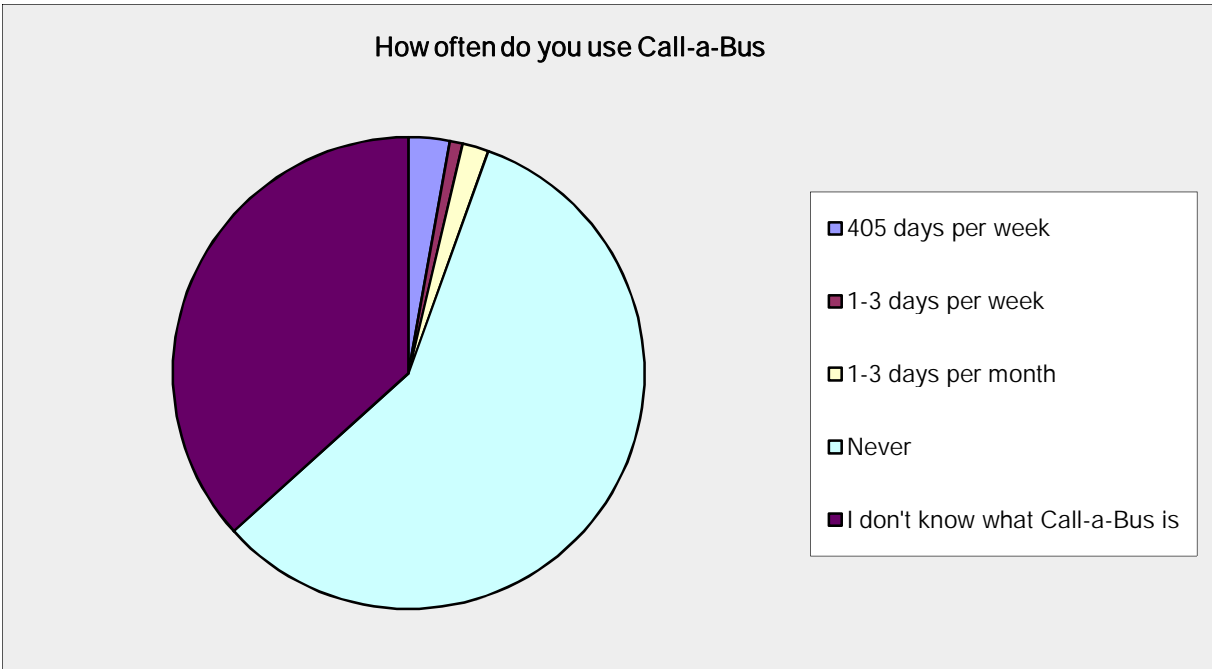
ColumBUS Transit System Survey

Does anyone else in your household ride the bus?		
Answer Options	Response Percent	Response Count
Spouse	5.7%	6
Partner	4.8%	5
Child	10.5%	11
Brother or Sister	4.8%	5
Grandparent	2.9%	3
Grandchild	1.0%	1
Roommate	2.9%	3
No one	81.0%	85
Other (please specify)		3
<i>answered question</i>		105
<i>skipped question</i>		6



ColumBUS Transit System Survey

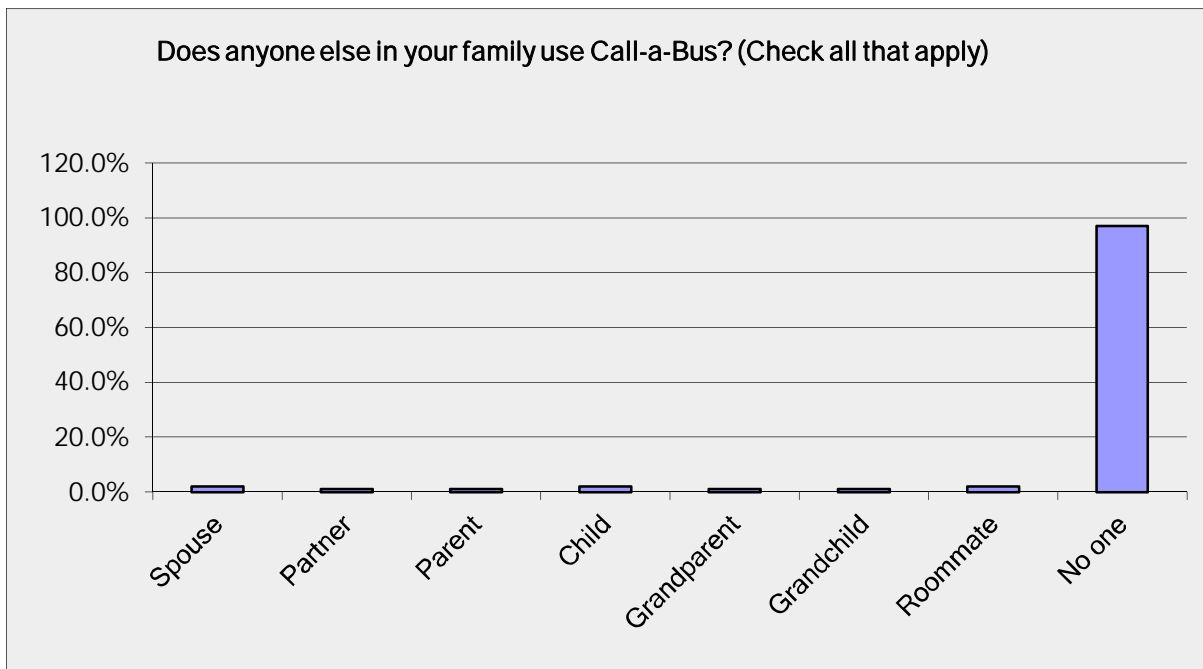
How often do you use Call-a-Bus		
Answer Options	Response Percent	Response Count
405 days per week	2.8%	3
1-3 days per week	0.9%	1
1-3 days per month	1.8%	2
Never	57.8%	63
I don't know what Call-a-Bus is	36.7%	40
answered question		109
skipped question		2



ColumBUS Transit System Survey

Does anyone else in your family use Call-a-Bus? (Check all that apply)

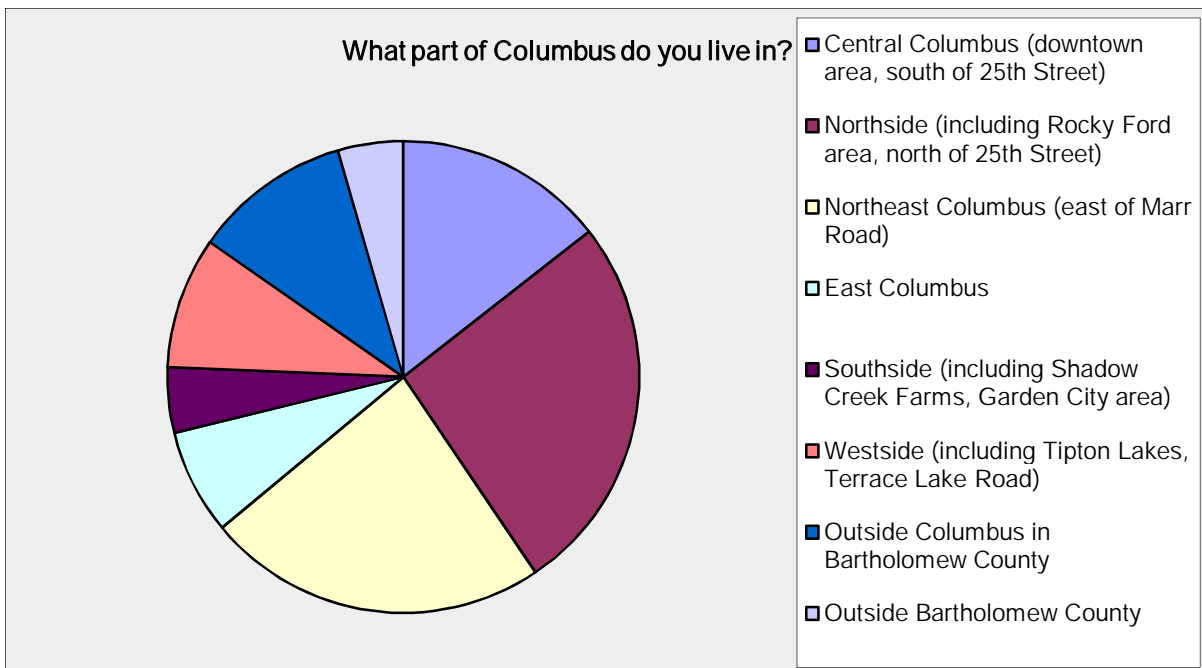
Answer Options	Response Percent	Response Count
Spouse	1.9%	2
Partner	1.0%	1
Parent	1.0%	1
Child	1.9%	2
Grandparent	1.0%	1
Grandchild	1.0%	1
Roommate	1.9%	2
No one	97.1%	101
Other (please specify)		6
<i>answered question</i>		104
<i>skipped question</i>		7



ColumBUS Transit System Survey

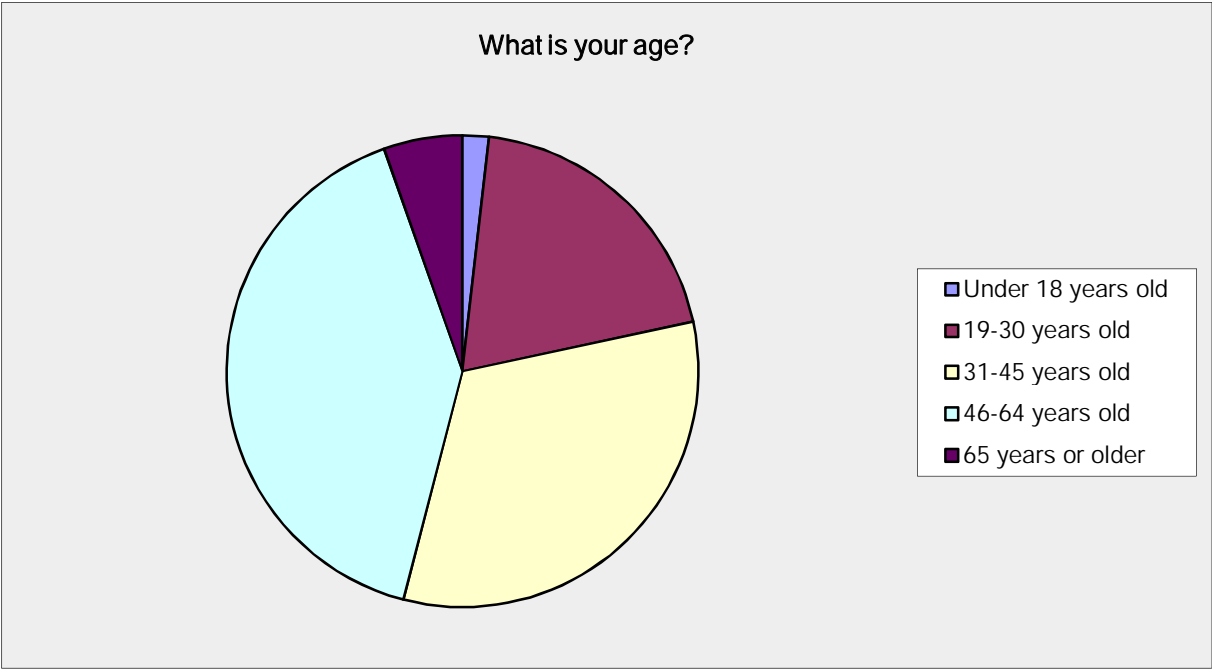
What part of Columbus do you live in?

Answer Options	Response Percent	Response Count
Central Columbus (downtown area, south of 25th Street)	14.4%	16
Northside (including Rocky Ford area, north of 25th	26.1%	29
Northeast Columbus (east of Marr Road)	23.4%	26
East Columbus	7.2%	8
Southside (including Shadow Creek Farms, Garden City	4.5%	5
Westside (including Tipton Lakes, Terrace Lake Road)	9.0%	10
Outside Columbus in Bartholomew County	10.8%	12
Outside Bartholomew County	4.5%	5
<i>answered question</i>		111
<i>skipped question</i>		0



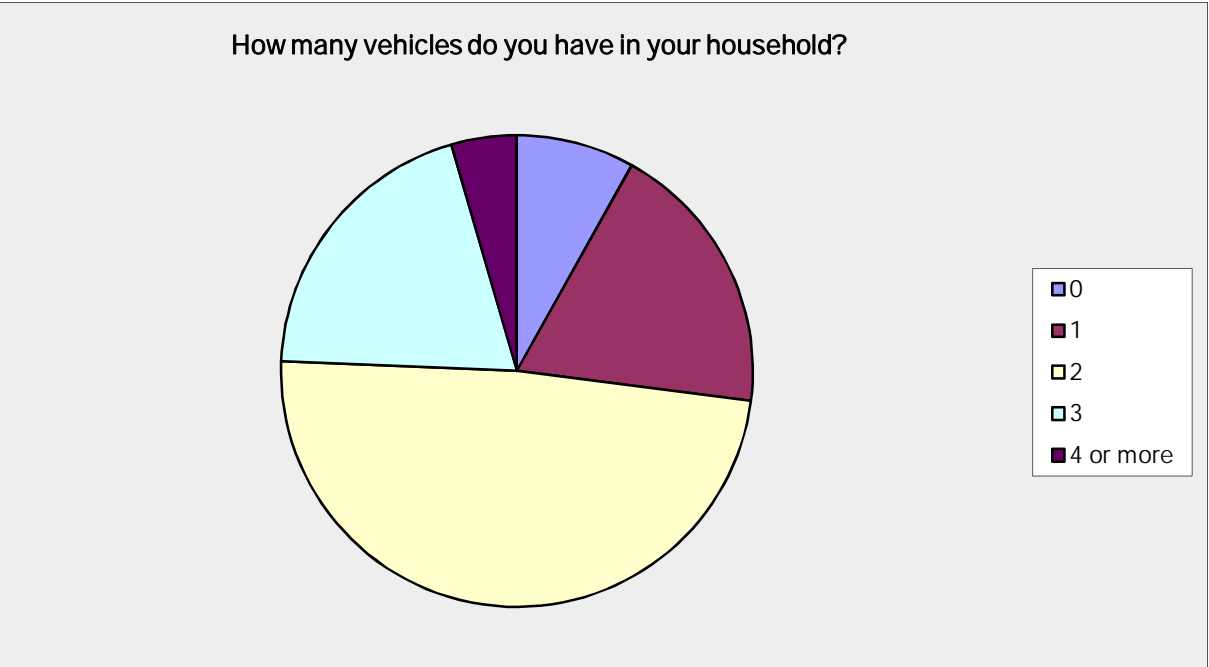
ColumBUS Transit System Survey

What is your age?		
Answer Options	Response Percent	Response Count
Under 18 years old	1.8%	2
19-30 years old	19.8%	22
31-45 years old	32.4%	36
46-64 years old	40.5%	45
65 years or older	5.4%	6
answered question		111
skipped question		0



ColumBUS Transit System Survey

How many vehicles do you have in your household?		
Answer Options	Response Percent	Response Count
0	8.1%	9
1	18.9%	21
2	48.6%	54
3	19.8%	22
4 or more	4.5%	5
answered question		111
skipped question		0



ColumBUS Transit System Survey

What is your annual household income? (Question is optional)		
Answer Options	Response Percent	Response Count
\$24,999 or less	10.4%	10
\$25,000-\$49,999	17.7%	17
\$50,000-\$74,999	22.9%	22
\$75,000-\$99,999	25.0%	24
\$100,000-\$199,999	21.9%	21
\$200,000 or more	2.1%	2
<i>answered question</i>		96
<i>skipped question</i>		15

